

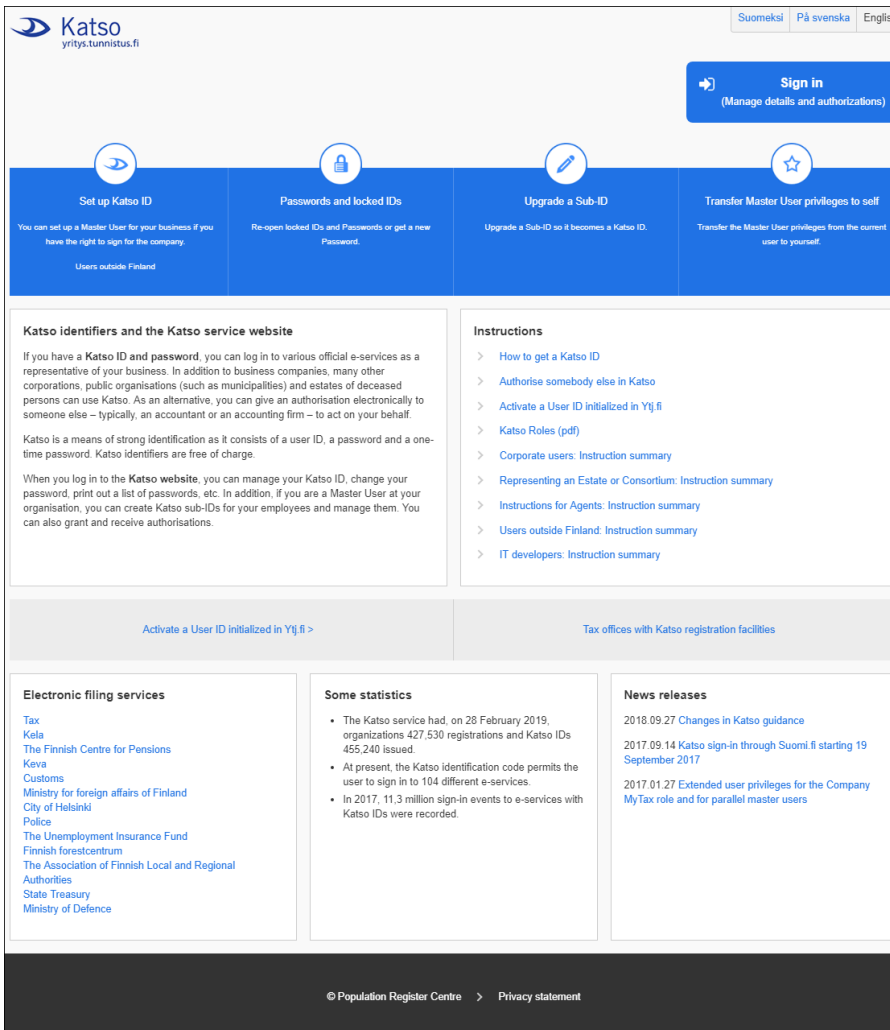
Unlocking a Katso ID when the account gets locked

The security feature locks up your ID if you try signing in with a wrong password five times, or if you haven't used the ID at all in 15 months. A message appears when you attempt login:

Suomeksi På svenska In English	Cancel
<p>Welcome</p> <p>You are trying to access an e-service that requires you to sign in.</p>	<p>Sign In</p> <p>Please enter your username and fixed password.</p>
<p>Help</p> <p>If you have a Katso ID, please enter your username and fixed password to access the service. Set up a Katso ID, if necessary, or read more help at the Katso website:</p> <p>https://yritys.tunnistus.fi</p>	<p style="background-color: yellow; color: red; padding: 5px;">The user account is locked. You can unlock it at the Katso website https://yritys.tunnistus.fi.</p> <p>Username: <input type="text" value="n63s94"/></p> <p>Fixed password: <input type="password"/></p> <p><input type="button" value="Sign In"/></p>

To unlock the Katso ID when the account is locked, go to <https://yritys.tunnistus.fi>. Have your personal e-banking identifiers or microchip identity card ready and click the **Passwords and locked IDs** hyperlink.

(If you are a Katso Sub-ID user, the Master User or Parallel Master User has the privileges necessary for unlocking your locked Sub-ID.)



The screenshot shows the Katso website dashboard. At the top, there are language options: [Suomeksi](#), [På svenska](#), and [English](#). A **Sign in** button is visible with the subtext "(Manage details and authorizations)".

The main navigation bar contains four items:

- Set up Katso ID**: You can set up a Master User for your business if you have the right to sign for the company. Users outside Finland.
- Passwords and locked IDs**: Re-open locked IDs and Passwords or get a new Password.
- Upgrade a Sub-ID**: Upgrade a Sub-ID so it becomes a Katso ID.
- Transfer Master User privileges to self**: Transfer the Master User privileges from the current user to yourself.

Below the navigation bar, there are two main sections:

- Katso identifiers and the Katso service website**: Contains information about using Katso IDs for business and official e-services, and instructions on how to manage them.
- Instructions**: A list of links for various guides, including "How to get a Katso ID", "Authorise somebody else in Katso", "Activate a User ID initialized in Ytj.fi", "Katso Roles (pdf)", "Corporate users. Instruction summary", "Representing an Estate or Consortium: Instruction summary", "Instructions for Agents: Instruction summary", "Users outside Finland: Instruction summary", and "IT developers: Instruction summary".

At the bottom of the dashboard, there are three columns:

- Electronic filing services**: Lists various government services like Tax, Kela, Finnish Centre for Pensions, Keva, Customs, Ministry for foreign affairs of Finland, City of Helsinki, Police, The Unemployment Insurance Fund, Finnish forestcentrum, The Association of Finnish Local and Regional Authorities, State Treasury, and Ministry of Defence.
- Some statistics**: Provides data on Katso service usage, such as "The Katso service had, on 28 February 2019, organizations 427,530 registrations and Katso IDs 455,240 issued." and "In 2017, 11,3 million sign-in events to e-services with Katso IDs were recorded."
- News releases**: Lists recent updates, including "2018.09.27 Changes in Katso guidance", "2017.09.14 Katso sign-in through Suomi.fi starting 19 September 2017", and "2017.01.27 Extended user privileges for the Company MyTax role and for parallel master users".


At the very bottom, there is a footer with the text: © Population Register Centre > [Privacy statement](#)

Katso ID data - Instructions (1/2)

Use this window to sign in to unlock a locked Katso ID or to make a forgotten Katso ID available.














[Next >](#) [Cancel](#)

Click **Next**.

 e-Identification


You are identifying yourself to the service
Katso Service

Select identification method

 Certificate card	 Mobile certificate	 OP Bank Group	 Nordea
 Danske Bank	 Handelsbanken	 Ålandsbanken	 S-pankki
 Aktia	 POP Pankki	 Säästöpankki	 Oma Säästöpankki
 Katso OTP			

[← BACK TO SERVICE](#)

i The Suomi.fi e-Identification offers a new user interface. You can now recognise all Suomi.fi services from the Suomi.fi flag symbol. Suomi.fi e-Identification is a shared identification service for public administration e-services. It will make identification secure and easy. You can use the identification method of your preference.

 e-Identification

[Information about Suomi.fi-identification](#) [Give feedback](#)
[Privacy statement](#) [Report an error](#)

Click the bank icon matching your personal e-banking ID or click the Microchip ID Card icon. Follow the instructions that appear in the login windows.

After you have signed in securely, you will see a "Katso ID has now been unlocked" message.

Katso ID data - Passwords (2/2)

- Katso ID has now been unlocked.*

Use this feature to change the Password or to print out a new List of One-Time Passwords. Password length is 8 to 1024 characters. They must contain UPPERCASE letters, lowercase letters, and numbers. They may contain special characters. Avoid writing down Passwords. If you have to write them down, keep them in a separate place.

Identifier

User ID	n63s94
State of the ID	Active

Holder information

First name	Oiva
Last name	Ohje
Personal identity number	300835+980E
Default language	Finnish

Contact information

E-mail	oiva.ohje@ohje.fi
Cellular (mobile) phone	

Change the Fixed Password

New Password	<input type="text"/>	
Retype Password	<input type="text"/>	<input type="button" value="Change"/>

List of One-Time Passwords

Number of Passwords	<input type="text" value="40"/> ▼	Print...
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Now continue your Katso session or Sign Out.